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# Postal Code Counts User's Guide

Population and Dwelling Counts

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# Postal Code Counts User's Guide

**Population and Dwelling Counts**

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Accurate and timely statistical information could not be  
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## **1. About this Guide**

This user's guide provides an overview of the *Postal Code Counts* CD-ROM product, including the general methodology used to create it.

The **Overview** section provides an overview of the data contents and the purpose of the product.

The **Getting Started** section describes the main menu of *Postal Code Counts* and provides explanations on the various functions of the programme.

The uses and limitations of the product are discussed in section 4, **About This Product**.

Section 5, **Data Quality**, provides information to evaluate the suitability of the data for a particular use.

Installation instructions are provided in section 6, **Technical Specifications**.

The glossary provides definitions of geographic terms and concepts in summary form only. More details can be found in the 1996 Census Dictionary (Catalogue No. 92-351-XPE).

This user's guide is based on the best information available at the time of release. It does not constitute a warranty of the data in the event that users may observe characteristics that deviate from those stated in this guide. All efforts have been made to ensure that the verification of this product has been thoroughly done. However, there is no guaranty that the data are 100% accurate. For further information, see Section 5, **Data Quality**.

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## 2. Overview

### 2.1. Introduction

The *Postal Code Counts* CD-ROM is a new product for the 1996 Census. It provides 1996 Census population and dwelling counts for all six-character postal codes reported by census respondents on the census questionnaire. The population and dwelling counts are provided by individual postal code, by forward sortation area (FSA - the first three characters of the six character postal code), by province/territory and for Canada. The data are provided with Windows™-based software that enables users to perform data manipulations, such as searching the data set for specific postal codes, importing groups of postal codes for which counts are required and exporting groups of postal codes.

### 2.2. Purpose of the Product

*Postal Code Counts* contains 1996 Census population and dwelling counts and software which makes it a useful tool for anyone interested in accessing census data or in analyzing administrative data by postal code. Statistics Canada has established certain thresholds below which data, with the exception of population and dwelling counts, will not be released to prevent the disclosure of confidential information about any individual. Since most six-character postal codes have populations below these thresholds, *Postal Code Counts* makes it possible to group postal codes to optimize on these thresholds.

### 2.3. Reference Date

The population and dwelling counts are generated from the 1996 Census of Population and Housing which was conducted on May 14, 1996. The postal codes represent those postal codes reported by census respondents and were validated against Canada Post Corporation (CPC) postal code lists for May, 1996.



### 3. Getting Started

When you install *Postal Code Counts* (see section 6.1), by default a 'Census - 96 - Recensement' program group is created. The *Postal Code Counts* icon is located in this program group. Double-clicking on this icon will launch the *Postal Code Counts* program. The first screen to appear will be the Statistics Canada logo followed by a language selection. Choose the language of preference. A licence agreement screen appears next with a choice of accepting the conditions of the licence agreement or not. If you click on the **Accept** button, you will proceed to the *Postal Code Counts Main Menu* screen. If you click on the **Do not Accept** button, you will automatically exit from the system.

The three main functions available, **Search**, **Load Query**, and **Import**, are described in the following sections.

For detailed instructions on proceeding through each of these steps, there are two possible directions you can take. If you would like to get information on a particular topic, then go into the **Help** menu in the **Menu Bar** and select either **Contents** or **Search for Help on...** to display a list of available help topics. If you would like help on the screen that you are in, then click on the **Help** button in the **Toolbar** to display the help topic for that screen.

#### 3.1. Search

Clicking on the **Search** button opens up **Step 1 of 4** of the Search function. In this window, you can search for population and dwelling counts by postal code. To perform your search at a geographic level other than postal codes, click on the arrow to the right of the **Level** box to access the pull-down list and select the desired level of geography. The List Panel adjusts to display data for the selected level. Now you can click on the **Next** button to move on to **Step 2 of 4**. Please note that this button is disabled when the level is set at postal codes as it is the lowest level of data.

Having selected the geographic level you want to work at, you must then choose the lower geographic level at which the data will be viewed. This screen provides a list of all the available geographic units in a descending hierarchical order. Since the levels are arranged hierarchically, the available levels listed in the panel are lower than the one selected in Step 1. Thus, if Canada or province/territory was selected in Step 1, the lower levels available in this step would be forward sortation area and postal codes. Likewise, if forward sortation area was selected in Step 1, the only lower level available in this step would be postal codes.

**Step 3 of 4** provides an interface to select the particular fields you wish to view. It also allows you to select a sort order so you can view the units in any desired order. You may add a condition to select only units which meet a particular criterion, such as those of a certain code, or with a certain population or dwelling count. You may also link a list of forward sortation areas (FSAs) or postal codes that you have to the data available in *Postal Code Counts*.

In the final step, **Step 4 of 4**, the data are displayed in a table that may be scrolled through, printed, exported, or have some calculation performed on it. You may also use the **Save Query** function to save all of the steps you took to arrive at this point. Later, you could then use the **Load Query** function to bring you back to this point.

### 3.2. Load Query

This function allows you to recall a saved query that was created by completing a **Search**. Saved queries allow you to carry out searches that are similar to the original saved query, but permits you to change the fields, sort orders or conditions necessary for your new search.

Clicking on the **Load Query** button on the **Main Menu** opens up a screen containing a list of the names and descriptions of all previously saved queries, regardless of whether you have exited and re-entered the system. Load a query by selecting the query name and description by clicking on the grey button to the left of the name box. This will open the **Step 3 of 4** screen from the **Search** function and allow you to revise or re-enter field selections, the sort order and conditions.

You may delete queries you no longer need by using the **Delete** button. *Postal Code Counts* allows you to reverse any deletions by using the **Recall** button. However, the recall function will only recall deletions that were made while you are in the **Load Query** screen. Once you leave this screen, all deletions become permanent.

### 3.3. Import

This function allows you to import a file containing a list of postal codes or forward sortation areas so that they may be linked to *Postal Code Counts* data using the **Link file...** option in **Step 3 of 4** of the **Search** function.

If your file contains a list of postal codes, then you may choose to import at either the postal code or the forward sortation area levels. Importing at the postal code level will read in the entire postal code in each record whereas importing at the forward sortation area will read in only the first three characters of the postal code in each record. If your file contains a list of forward sortation areas, then you may only choose to import at the forward sortation area level since the entire postal code will not be available for importing.

Clicking on the **Import** level in the **Main Menu** opens up a screen asking you to make three decisions. First, choose the **Level** at which you would like your file by clicking on the arrow to the right of the level box to access the pull-down list and select the desired level of geography.

Then, enter the correct path and filename in the **Source File** box, which indicates the location of the file to be imported. If you are unsure of either the path or the filename, you may click on the **Browse...** button and make the appropriate selection. Finally, indicate the file type that you will be importing by clicking on the arrow to the right of the type box to access the pull-down list.

After filling in these sections and clicking on the **OK** button, the **Verify Import** screen will open. Click the **Verify Codes** button to check if the codes in your user-defined list match the codes within *Postal Code Counts*. Doing this will bring up another window containing all of the mis-matched codes in your user-defined list. This list is saved as a file with the extension **.bad** and is useful for checking for errors you may have in your original file. You may either print the file or note the erroneous codes so you can correct them in the **Verify Import** screen. To close this window and return to the **Verify Import** screen, click on the icon in the upper left corner.

**Note:** When you import a data file, a **<filename>.DBF** and a **<filename>.CDX** file are created where the Filename is the original name of the file imported by you. You now have three file types with one Filename in your directory: your original file, the original file with extension **.DBF**, and the original file with extension **.CDX**. For example, if you chose to import **MYFILE.TXT**, you would have the following three files: **MYFILE.TXT**, **MYFILE.DBF**, and **MYFILE.CDX**. The **.DBF** file is in table format and the

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.CDX file is in index format. Both the .DBF and the .CDX files are necessary for linking *Postal Code Counts* data to your user-defined list of forward sortation areas or postal codes

## **4. About this Product**

### **4.1. Content**

Population and dwelling counts from the 1996 Census are available for more than 650,000 postal codes on the *Postal Code Counts* CD-ROM. This CD-ROM product contains population and dwelling counts by individual postal code, by forward sortation area (FSA - the first three characters of the six-character postal code), by province/territory and for Canada. Included with the data is Windows-based software that enables users to view the data and to perform some minimal data manipulations. Tools are available to search the data set for specific postal codes, import groups of postal codes for which counts are required, or export lists of postal codes that meet the user specified criteria for population or dwelling counts.

### **4.2. Limitations**

The postal codes contained within this product are only those reported by census respondents. Therefore, they do not constitute all valid postal codes in Canada according to Canada Post Corporation, such as business postal codes, at the time of the 1996 Census (May 14, 1996). The postal code provided by the respondent may or may not be the same postal code assigned to their dwelling by Canada Post Corporation. Moreover, the population and dwelling counts as reported for a particular FSA may include households which do not physically reside in the FSA as delineated by Canada Post Corporation. In a few cases, they may reside in another province/territory.

The same postal code was assigned to all members of a given household to allow for the calculation of population counts.

The postal codes collected from the 1996 Census were processed through a series of steps including data capture, edit and imputation. The data capture step had controls to ensure that all postal codes were entered accurately. The editing step consisted of identifying valid postal codes. Postal codes were determined to be valid if they were on a list obtained from Canada Post Corporation for May 1996 and the postal code provided was no more than one province/territory away from the respondent's regular place of residence. The imputation stage assigned valid postal codes where either no postal code was reported or an invalid postal code had been provided. For further details, read the section on Data Quality in this User's Guide.

The census questionnaire allowed census respondents to provide any category of postal code, for example a commercial postal code or a large volume receiver postal code. Analysis of the 1991 and 1996 Census results showed that this occurs for only a small number of households.

### **4.3. Applications**

The postal codes and the corresponding data have been generated from information obtained from the 1996 Census of Population and Housing, and as such are meant to be used with census data applications.

To prevent disclosure of confidential information about any individual, the census has established certain thresholds below which data, except population and dwelling counts, will not be released. In the case of data by postal code, the minimum threshold for release of any variable, except income, is 100 persons; for income variables, the threshold is 250 persons. Since most six-character postal codes have populations below these thresholds, users will have to group postal codes together in order to attain the 100 person cut off. Users planning to request custom tabulations from the 1996 Census database will find *Postal Code Counts* helpful in ensuring that their custom data

tabulations will be meaningful (i.e. with a minimum number of data cells suppressed due to confidentiality rules). *Postal Code Counts* provides the data and software allowing users to identify postal codes with less than 100 persons or 250 persons and to sort postal codes in different fashions to aid in the process of grouping codes. For further information on the availability of 1996 Census custom tabulations, please contact the nearest Statistics Canada regional office.

## 5. Data Quality

The purpose of this data quality statement is to provide detailed information so that users may evaluate the suitability of the data for their use.

### 5.1. Lineage

*Lineage includes descriptions of the source material from which the data were derived and the methods of derivation.*

The population and dwelling counts are generated from the 1996 Census of Population and Housing which was conducted on May 14, 1996. The postal codes represent those postal codes reported by Census respondents and were deemed valid using information from Canada Post Corporation (CPC) for May 1996.

#### 5.1.1. Method of Derivation

The front page of the 1996 census questionnaire contained an area where census respondents were instructed to provide their address. Included as part of the address information was a space to enter the postal code. The postal code was data captured from all (100%) questionnaires.

The following section reviews the various processes involved from initial data capture through edit and imputation and, finally, certification of the final population and dwelling counts.

##### 5.1.1.1. Data Capture

Postal codes were transferred from the census questionnaires through a manual process called data capture. At each step of the data capture operation, a series of quality control processes were performed. A preliminary sample indicated an error rate for postal codes to be just over 1%. While final statistics on over-all error rates have not yet been calculated, this error rate should have been reduced by the subsequent quality control and the edit and imputation activities.

##### 5.1.1.2. Edit and Imputation

Once data capture was completed, the data were processed through a series of operations which identified invalid responses and replaced them with a valid response (i.e. imputation).

The edit process evaluated each postal code record for:

- validity of characters used (blank postal code, blank or invalid character);
- postal code syntax (ANA NAN), where A designates an alphabetic character and N designates a numeric character;
- validity of postal code based on the list of active postal codes published by Canada Post Corporation; and,
- validity of the postal code based on the province in which it was reported.

The results from the edit phase are shown in the following table.

**Table 1: Percentage of Dwellings by Validity Category, by Province and Nationally**

Province	VALID %	INVALID: postal code requiring imputation					
		Totally blank %	Blank character %	Invalid character %	Not of ANA-NAN format %	Not in used by CPC %	More than 1 province away %
Nfld.	96.678	2.377	0.000	0.205	0.098	0.627	0.015
P.E.I.	95.476	3.346	0.000	0.448	0.105	0.586	0.039
N.S.	96.374	2.478	0.001	0.283	0.123	0.725	0.015
N.B.	95.422	2.342	0.003	0.303	0.149	1.761	0.021
Que.	95.901	3.028	0.003	0.273	0.147	0.645	0.003
Ont.	95.006	3.849	0.002	0.271	0.222	0.648	0.003
Man.	96.007	2.759	0.000	0.263	0.204	0.719	0.048
Sask.	96.335	2.751	0.002	0.238	0.235	0.433	0.005
Alta.	95.569	3.199	0.001	0.277	0.266	0.671	0.017
B.C.	92.659	5.719	0.003	0.460	0.308	0.844	0.007
Y.T.	87.414	9.720	0.009	1.787	0.216	0.846	0.009
N.W.T.	96.257	1.974	0.000	0.769	0.200	0.800	0.000
<b>Total</b>	<b>95.145</b>	<b>3.636</b>	<b>0.002</b>	<b>0.299</b>	<b>0.210</b>	<b>0.700</b>	<b>0.008</b>

As shown in the table, the reported postal codes are of high quality with a national average of 95.1% of households reporting a valid postal code. This value does not include errors in location within a province since that error is not possible to detect at this time.

The 4.9% invalid postal codes were imputed using one of several methods involving neighbouring households, enumeration area linkages and manual methods.

#### 5.1.1.3. Certification

Once the edit and imputation processes were complete and final population and dwelling counts were compiled, certification of the final counts was performed. The purpose of certification is to ensure that the 1996 postal code population and dwelling counts being published are as accurate as possible. The following sections summarize this certification process.

##### 5.1.1.3.1. National Level

The 1996 population and dwelling counts calculated by summing the individual postal code counts or FSAs are exactly the same as calculated by summing the counts for individual standard geographic areas (e.g. enumeration areas) for all of Canada.

## 5.1.1.3.2. Province/Territory Level

The first character of a postal code represents a province/territory, or a major sector entirely within a province. However, the 1996 Census population and dwelling counts for the province/territory level cannot be calculated by summing postal codes by the first character since a census respondent from one province may have provided a postal code from a neighbouring province.

1996 Census counts by postal codes were summed by the first character and then adjusted to account for census respondents reporting a postal code in a neighbouring province/territory. This adjustment was done for certification purposes only. The counts contained in *Postal Code Counts* are those found at the bottom of Tables 2 and 3. The adjusted counts match the 1996 Census counts by province/territory.

Table 2: Dwelling Count by First Character of the Postal Code and by Province

Province	First Character of the Postal Code												Adjusted Count
	A	B	C	E	GHJ	KLMNP	R	S	T	V	X	Y	
Nfld.	187,404	2											187,406
N.S.	8	344,755	2	14									344,779
P.E.I.		11	48,604	15									48,630
N.B.		21	1	272,889	4								272,915
Que.				1	2,849,059	89							2,849,149
Ont.					76	3,951,235	15						3,951,326
Man.						1	421,068	27					421,096
Sask.							216	375,392	132				375,740
Alta.								512	983,704	40	19		984,275
B.C.									85	1,433,388	3	57	1,433,533
N.W.T.	1						1		6		18,986		18,994
Y.T.									2	3		11,579	11,584
Total	187,413	344,789	48,607	272,919	2,849,139	3,951,325	421,300	375,931	983,929	1,433,431	19,008	11,636	10,899,427



Table 3: Population Counts by First Character of the Postal Code and by Province

Province	First Character of the Postal Code												Adjusted Count
	A	B	C	E	GHJ	KLMNP	R	S	T	V	X	Y	
Nfld.	551,788	4											551,792
N.S.	7	909,239	8	28									909,282
P.E.I.		10	134,525	22									134,557
N.B.		31		738,094	8								738,133
Que.				2	7,138,651	142							7,138,795
Ont.					188	10,753,353	32						10,753,573
Man.						1	1,113,821	76					1,113,898
Sask.							554	989,323	360				990,237
Alta.								1,513	2,695,170		91	52	2,696,826
B.C.									179	3,724,170		4	3,724,500
N.W.T.	1						2		13			64,386	64,402
Y.T.									7	10		30,749	30,766
Total	551,796	909,284	134,533	738,146	7,138,847	10,753,496	1,114,409	990,912	2,695,729	3,724,271	64,442	30,896	28,846,761

The column totals were obtained by summing the counts by the first character of the postal code. The totals in the right hand column are obtained by summing the counts by province/territory - these matched the 1996 Census provincial/territorial counts. The example below describes how to read the tables.

For example, in Table 2, households returning a postal code beginning with "B" include:

- 344,755 from Nova Scotia,
- 2 from Newfoundland,
- 11 from Prince Edward Island and
- 21 from New Brunswick.

These figures tell us that 34 households from outside Nova Scotia reported a postal code beginning with 'B' and thus are included in Nova Scotia population and dwelling count figures in *Postal Code Counts*.

At the same time, households from Nova Scotia returned postal codes from neighbouring provinces as follows:

- 8 reported a postal code beginning with "A" (Newfoundland),
- 2 reported a postal code beginning with "C" (Prince Edward Island) and
- 14 reported a postal code beginning with "E" (New Brunswick).

Therefore, these 24 households which reported a postal code beginning with a character other than "B" were not included in the Nova Scotia totals.

In summary, the dwelling count for Nova Scotia is 344,779, which includes the 34 dwellings located outside Nova Scotia that reported a Nova Scotia postal code, and does not include the 24 households from Nova Scotia that reported a postal code beginning with a character other than "B".

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#### 5.1.1.3.3. Forward Sortation Area Level

The 1996 Census dwelling counts at the FSA level were compared and analyzed with the dwelling counts published by Canada Post Corporation. Using a statistical regression model and taking into account the differences in definition, the differences between the counts were deemed to be within a reasonable and explainable tolerance.

## 6. Technical Specifications

### 6.1. Installation of *Postal Code Counts*

*Postal Code Counts* requires approximately 34 MB of disk space to install both the software and data. It can be installed on computers running Windows™ 3.X, Windows™ 95, or Windows™ NT. In Windows™ 3.X, at least a 10 MB swap file is required by the Win32s subsystem.

**Note:** It is strongly recommended that you close all running applications BEFORE installing *Postal Code Counts*. For Windows™ NT, you must be logged onto the system as a system administrator.

1. Insert the CD-ROM into the CD-ROM drive.
2. **Windows™ 3.X / Windows™ NT3.51:** In the Program Manager, select **Run** from the **File** menu.  
  
**Windows™ 95 / Windows™ NT4.0:** Select **Run** from the **Start** menu.
3. Type `x:\setup_p.exe`, where *x* is the letter representing your CD-ROM drive. Then, click the **OK** button.
4. Choose the language for the installation instructions. It is recommended to install in the language of the operating system. The language preference is for the installation instructions **ONLY**. *Postal Code Counts* is a bilingual product and will prompt you to choose your language preference each time you run the program.
5. By default, the option to leave the *Postal Code Counts* data files on the CD/Network Drive is selected. To copy the data onto your hard drive, click on the empty circle to the left of this option and either accept or over-write the default location, or make the appropriate selection from the available lists.
6. To view and print the *Postal Code Counts* User's Guide, Adobe™ Acrobat™ Reader v2.1 software is required. This box will already be checked if Adobe™ Acrobat™ Reader v2.1 is not on your computer. For full Adobe™ Acrobat™ Reader v2.1 installation instructions, see section 6.2.
7. Click on the **Install** button to run the installation program.
8. Follow the instructions on the screen. If you are prompted to re-start Windows™, do not select to re-start; instead, continue with the rest of the installation and re-start Windows™ when the installation is complete.

9. *Postal Code Counts* Setup will inform you when the installation is complete. Click **OK** to finish the installation procedure.
10. If you selected in step 5. above to have the data copied to your computer, *Postal Code Counts* Setup will copy the data now. You will be informed when the data are copied. Click **OK** and *Postal Code Counts* Setup will now install the User's Guide icon. The User's Guide will remain on the CD-ROM; an Adobe™ Acrobat™ icon is created which points to that file. *Postal Code Counts* Setup will inform you when the installation procedure is finished and the **Census - 96 - Recensement** program group will open.
11. If you selected in step 6. above to have Adobe™ Acrobat™ Reader v2.1 installed on your computer, then click **OK** to begin installation. For full Adobe™ Acrobat™ Reader installation instructions, see section 6.2.
12. If you are using Windows™ 3.X, you must reboot your computer when installation of *Postal Code Counts* and/or Adobe™ Acrobat™ Reader is complete.

## 6.2. Installation of Adobe™ Acrobat™ Reader v2.1

Adobe™ Acrobat™ Reader v2.1 requires approximately 4.2 MB of disk space to be installed. It can be installed on computers running Windows™ 3.X, Windows™ 95, or Windows™ NT.

1. An Adobe™ Acrobat™ Reader Installer licence agreement will appear on the screen. Please read the terms of the agreement carefully. Click the **Accept** button to comply with the conditions noted in the agreement and proceed with the installation, or click the **Decline** button to quit Adobe™ Acrobat™ Reader Installer.
2. By default, Adobe™ Acrobat™ Reader Installer will install the program in **C:\ACROREAD**. To install to a different directory/folder, type a new drive and/or directory in the **Target Directory** box. Click **Install** to continue or click **Cancel** to quit the installation.
3. Follow the instructions on the screen.
4. Adobe™ Acrobat™ Reader Installer will inform you when the installation procedure is finished. Click **OK** and the Adobe™ Acrobat™ program group will open.

### 6.3. Re-installing *Postal Code Counts*

Should you have *Postal Code Counts* or any of its components already installed on your computer, the *Postal Code Counts* installation maintenance program window will appear. This program lets you make changes to the current installation.

- A. Click the **Reinstall** button to repeat the last installation and restore missing files and settings.

Or

- B. Click the **Remove All** button to remove the previously installed *Postal Code Counts* executable file. Should you choose this option, the *Postal Code Counts* icon, the User's Guide icon, and the software directory will need to be deleted separately.

## 7. Glossary of Terms

Definitions of geographic terms and census concepts are presented here. Users may also refer to the 1996 Census Dictionary (Catalogue No. 92-351-XPE) for definitions and additional remarks related to these concepts and definitions.

### Dwelling Counts

The dwelling counts for postal codes were calculated by summing all dwellings that were assigned a given postal code, based on the one reported by census household. In some cases census households reported a postal code different from that assigned to their dwelling by Canada Post. In these cases the reported postal code was accepted as long as it was valid as of May 1996 according to Canada Post Corporation and it was no more than one province or territory away from the respondent's usual place of residence. Therefore, calculating provincial and territorial dwelling counts by aggregating postal codes will not necessarily yield the same counts published for provinces and territories as determined via standard geographies.

### Forward Sortation Area (FSA)

The first three characters of the six character postal code identify the forward sortation area (FSA). Individual FSAs are associated with a postal facility from which mail delivery originates. The presence of a zero in the second position of the FSA code identifies rural FSAs.

The first character of the six character postal code designates a province/territory or, in the case of Ontario and Quebec, a major sector entirely within the province. The FSA designators are allocated alphabetically from east to west across Canada:

Province	Designator
Newfoundland	A
Nova Scotia	B
Prince Edward Island	C
New Brunswick	E
Quebec	G, H, J
Ontario	K, L, M, N, P
Manitoba	R
Saskatchewan	S
Alberta	T
British Columbia	V
Northwest Territories	X
Yukon Territory	Y

There is one exception to this list. "K1A" represents a forward sortation area for federal government buildings located in the National Capital Region, that is across the provinces of Quebec and Ontario.

### Population Counts

The population counts for postal codes are based on the postal codes reported by census respondents on the 1996 Census form. The same postal was assigned to all members of a given household to allow for the calculation of population counts. The postal code provided by the respondent may or may not be the same postal code assigned to their dwelling by Canada Post Corporation.

The postal codes were processed through a series of activities including data capture, editing and imputation. Data were captured from the 1996 Census form. The editing activity consisted of identifying valid postal codes. Postal

codes were determined to be valid if they were on a list obtained from Canada Post Corporation for May 1996 and the postal code provided by the respondent was no more than one province or territory away from the respondent's regular place of residence. As a result, it is possible to have households from one province included in a postal code of another province. The imputation stage assigned valid postal codes where either no postal code was reported, or an invalid postal code was determined to have been provided.

While this process allows census respondents to provide any category of postal code, for example, a commercial postal code or a large volume receiver postal code, analysis of the 1991 Census results has shown that this occurs for a small number of households.

All households providing the same postal code were grouped to calculate the population count total for the reported postal code. These may include households that are one province or territory away from the province or territory identified by the postal code itself. Therefore, calculating provincial and territorial population counts by aggregating postal codes will not necessarily yield the same counts published for provinces/territories as determined via standard geographies.

### Postal Code

The postal code is a six-character code defined and maintained by Canada Post Corporation for sorting and delivering mail.

The form of the postal code is "ANA NAN", where A is an alphabetic character and N is a numeric character. The first character of a postal code represents a *province* or *territory*, or a major sector entirely within a province.

The first three characters of the postal code identify the **forward sortation area (FSA)**. Individual FSAs are associated with a postal facility from which mail delivery originates. The average number of households served by an FSA is approximately 7,000 but the number can range from zero to more than 50,000 households. This wide range of households occurs because some FSAs contain only businesses (zero households) and some FSAs serve very large geographic areas. Rural FSAs are identified by the presence of a zero in the second position of the FSA code. As of May 1996, there were approximately 1,500 FSAs in Canada.

The last three characters of the postal code identify the **local delivery unit (LDU)**. Each LDU is associated with one type of mail delivery (for example, letter carrier delivery, general delivery) and it represents one or more mail delivery points. The average number of households served by an LDU is approximately 15, but the number can range from zero to 7,000 households. This wide range of households occurs because some LDUs contain only businesses (zero households) and some LDUs serve large geographic areas. As of May 1996, there were more than 650,000 local delivery units.

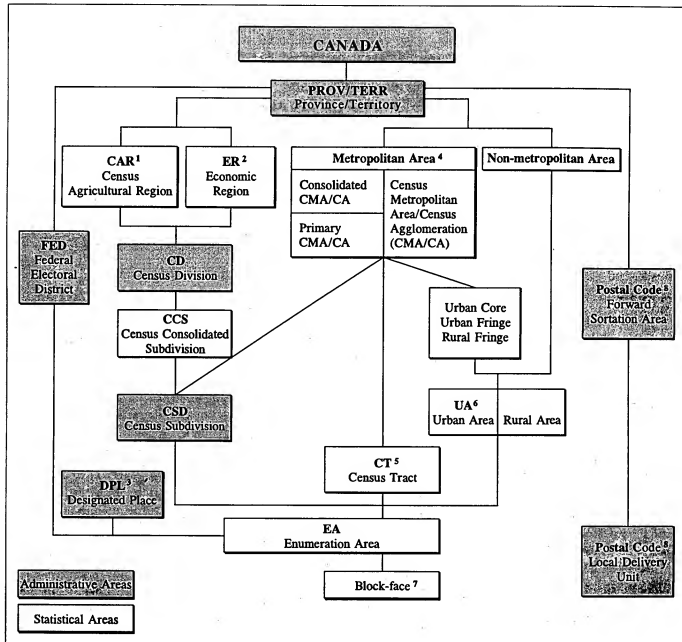
Postal codes should be used as geographic areas with caution. Standard geographic areas relate to the exact location of dwellings. Postal codes indicate the location of the mailbox where people wish to receive their mail.

In the majority of cases, the mailbox location indicated by a postal code is the same as that of the dwelling, but not always. For instance, the postal code provided by a respondent could indicate a post office location (as in the case of General Delivery) or even a business address. As a result, for any given FSA, some respondents whose dwelling is located in the FSA will provide postal codes outside of this FSA and vice versa.

### Province/Territory (PR)

Province and territory refer to the major political divisions of Canada. From a statistical point of view, they are a basic unit for which data are tabulated and cross-classified. The ten provinces combined with the two territories cover the complete country.

## Appendix A. Hierarchy of National, Metropolitan and Postal Code Geographic Units, 1996



<sup>1</sup> Census agricultural regions in Saskatchewan are made up of census consolidated subdivisions.

<sup>2</sup> Economic regions in Ontario are made up of municipalities (census subdivisions).

<sup>3</sup> Currently there are no designated places in Prince Edward Island, Quebec, Yukon Territory and Northwest Territories.

<sup>4</sup> Five CMAs/CAs cross provincial boundaries.

<sup>5</sup> All CMAs and only CAs with urban core population of 50,000 or more at the previous census have census tracts.

<sup>6</sup> Five UAs cross provincial boundaries.

<sup>7</sup> Only in areas covered by street network files (SNFs).

<sup>8</sup> The postal code is captured as provided by the respondent on all the questionnaires for 1996. Although shown and treated as part of the geography hierarchy, strictly speaking, it is not a geographic unit and, therefore, there is no exact relationship between postal codes and enumeration areas.



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## References

Statistics Canada, [1992]

Policy Manual, Policy on Informing Users of Data Quality and Methodology, Statistics Canada, April 7, 1992.

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